

# layered floorboard

## – warranty card

Congratulations on your purchase - you have chosen a genuine wooden floor,  
made from three layers of glued wood.  
The warranty includes the most important information regarding care and use.

For additional information and guidance, please visit our sales point or the website at: [www.barlinek.com](http://www.barlinek.com)

Purchase doc. no.:

.....

Name of floorboard (type and class):

.....

Quality class:

.....

Place of assembly (address):

.....

Warranty period (no longer than 5 years):

.....

In the event of a complaint this warranty card  
and a copy of the invoice must be presented to the seller.

.....  
shop's stamp and seller's signature

**BARLINEK S.A. BASED IN KIELCE,  
A MANUFACTURER OF NATURAL WOOD THREE-LAYER FLOORING,  
GUARANTEES THE QUALITY OF THE PURCHASED BARLINEK FLOORBOARDS.**

**1. Subject and general terms and conditions of warranty:**

- 1.1. The manufacturer honours the warranty on the basis of this warranty card, which should be filled in by the Seller and stamped at the time of sale.
- 1.2. The warranty covers:
  - the durability of floor surface layer when used normally and as intended
  - structural stability of individual elements
  - quality of the finish of parts (dimensions, matching of parts) according to PN-EN 13489 standard.
- 1.3. The manufacturer's responsibility for the warranty granted only covers defects resulting from causes attributable to the product.
- 1.4. The present quality guarantee does not in any way exclude or limit rights resulting from the generally applicable legislation, particularly those rights resulting from a product's inconsistency with the sales contract.

**2. Warranty conditions:**

- 2.1. Coverage of the floor by the warranty is conditional on following the rules and advice concerning laying, caring and maintenance included in the Terms of Use and Maintenance of Wood Floors available at [www.barlinek.com.pl](http://www.barlinek.com.pl) and also:
  - ability to present a properly completed warranty card stamped by the Seller
  - ability to present a proof of purchase of the floor
  - usage in accordance with the manufacturer's instructions presented in the Terms of Use and Maintenance of Wood Floors.

**3. Warranty does not cover:**

- 3.1 This warranty does not cover:
  - changes in lacquer appearance resulting from normal use of the floor, in particularly from natural wear and tear
  - mechanical damage, scratching and damage caused by cleaning and maintenance carried out contrary to the instructions, and changes in colour caused by exposure to light
  - faults arising from assembly and use of the floor in inappropriate conditions (contrary to those recommended by the instructions)
  - floors glued down using materials other than those recommended by the manufacturer in the instructions, if these have caused the damage
  - use of underfloor heating with parameters inconsistent with those stated in the instructions, if this has caused the damage
  - defective floors laid despite visible faults.

**4. Submitting a claim**

- 4.1. In the event that the floor is found to be defective in the light of the rules indicated in the present warranty card, a claim should be submitted.
- 4.2 The claim should be submitted in writing absolutely no later than three weeks from the defect arising/appearing.
- 4.3 The claim should be submitted to the seller from whom the floor was purchased, or directly to the manufacturer. The documents listed in item 2.1 of the present warranty should be attached to the claim, along with photographic documentation of the defect, as far as this is possible.

**5. Complaint procedures**

- 5.1. In order to verify the warranty claim, the Manufacturer reserves the right to inspect a defective floor at the place of installation at an agreed time.
- 5.2 The claim will be considered within three weeks of being submitted, and in the event that an inspection takes place, within three days of the inspection. The Manufacturer will inform of the method for settling the claim in writing or by email.
- 5.3 In the event that the claim is considered during the warranty period, the Manufacturer may:
  - replace the faulty product with a product free of defectsor
  - rectify free of charge all defects resulting from material or structural defects discovered in the floor.
- 5.4. Under no circumstances may the manufacturer's responsibility exceed the value of the floor purchased.

**Additional conditions**

- ..... undertakes to inform purchasers (users) of the Barlinek floorboard of the conditions described in:
- the warranty card
  - the Barclick system laying procedure certificate for Barlinek floor
  - Terms of use and maintenance of lacquered solid wood and layered floors\*
  - Terms of use and maintenance of oiled solid wood and layered floors\*
  - Terms of use and maintenance of lacquered sports floors\*
  - Wooden floor assembly acceptance protocol
  - The floor heating procedure certificate\*\*

Information will consist of written confirmation by users that they have read and understood the terms and conditions of the above documents.

I declare that I have read and understood the warranty conditions.

Date: .....

Signed: .....

\* The conditions of use for an assembled floor depend on the type of flooring chosen

\*\* If the floorboards were assembled on a floor heating system